Corporate Profile

Mignet

About **Mignet**

Mignet is UAE's leading Information Technology Company. We are specialized in IT Infrastructure & Cloud Computing solutions and services.We partner with our clients to reduce their expenditure, raise their profits, and mitigate their business risks. We are committed to provide all our customers with accurate solution when required and exceed their expectations.

Our Vision

Our vision is to be recognized as "The most trusted and reliable IT company" in the Middle East.

Our Mission

Our utmost priority is to always provide the best in class Customer Experience.

Our Values

Respect

We recognize that the thoughts, feelings, and backgrounds of others are as important as our own.

Integrity

We are honest, ethical, and trustworthy.

Accountability

We accept full responsibility for our decisions, actions, and results.

What we do

Managed IT Services

Network Solutions

Information Security Solutions

Software Solutions

Server & Storage Solutions

Unified Communications

AWS Cloud Services

Web Development

Managed IT Services

Mignet offers complete IT solutions through our Managed IT Services. Focus on your business while our team make sure your IT systems are helping you reach your goals.

Managed IT Services
(Infrastructure & Cloud)

Backup & Disaster Recovery	Network Services
CCTV & Access Control	Printer Management
Desktops & Laptops Management	Server & Storage Services
Domain & Email Management	Software Services
Information Security Services	Unified Communications

Why We're the Best

At Mignet, we are extremely proud that, in our journey, we have never lost a client through poor service or cost. This could be because when it comes to IT support packages we start where others stop.

We cover all

Our all packages are so comprehensive because it matters greatly to us that every customer is well looked after. So, we also offer customized upgrades to ensure that your specific requirements are catered for.

We know you

By getting to know your business inside out, our dedicated teams can offer strategic advice on which package is best suited to you, leaving you to focus on running your business.

We are you

Our IT Support Services give you total support and management for a fixed monthly cost. We can become your fully managed IT Department and cloud services provider and work with you to ensure the return from your technology investment is maximized.

24/7 Fully Managed IT Support

Pro-active Maintenance & Monitoring

Business IT Support

Temporary IT Support

Outsourced Helpdesk

IT Support by Sector

Our Plans

BASIC

Remote Support: **12/Year**

On-site Support: **12/Year**

Support: **Sunday - Thursday**

09.00 AM - 06.00 PM

Basic provides 12 on-site & 12

remote support in a year,

five days a week

for a monthly base cost.

If an on-site engineer is then

required, we charge for their time

spent with you

STANDARD

Remote support: **24/Year**

On-site support: **24/Year**

Preventive Maintenance: **Quarterly**

Support: **Sunday - Thursday**

09.00 AM - 06.00 PM

With Standard, **all remote and on-site**

support is covered within your fixed

monthly cost, and on-site engineering

is available to you **five days per week**

within this agreement.

ENTERPRISE

All Basic and Standard Features

Dedicated Account Manager

Remote support: **Unlimited**

On-site support: **Unlimited**

Preventive Maintenance: **Monthly**

Support: **24/7**

Enterprise gives you the ultimate, bespoke

cover with unlimited **Remote support**

including proactive and reactive

on-site support available to you for

24/7 in a year to solve any technical issues.

Information Security Solutions

We provide information security solutions that help you assess the risks posed to your business and take the appropriate level of mitigating steps.

Data Loss Prevention

Identity & Access

Endpoint Security

Mobile Device Security

Email Security

Web Security

Firewalls & VPN

Patch Management

Server & Storage Solutions

We help you to reduce costs and complexity by investing in a system that handles today's workload and expands to accommodate future growth.

Server

Drive your business forward with a server that matches your needs.

| Rack Servers | Edge Servers | Tower Servers | Blade Servers |

Storage

Transform and enhance your business with a comprehensive storage solution that integrates and refreshes your existing IT infrastructure, while reducing costs.

| Cloud storage | Direct attached storage | Network attached storage | Storage area network |

Virtualization

The most effective way to reduce IT expenses while boosting efficiency and agility for all size businesses.

| Hyper-V | VMware | Citrix |

Network Solutions

We provide Intelligent, integrated network solutions that create reliable and secure connectivity for your critical systems.

Switches

Meeting the demands of today's virtualized networks with resilient, high-density, full-featured switches for large and small businesses.

Routers

Connect all your offices to one another and to the cloud seamlessly and securely.

Wireless

Improve network efficiency, scalability, and reliability with cloud-native and centralized management.
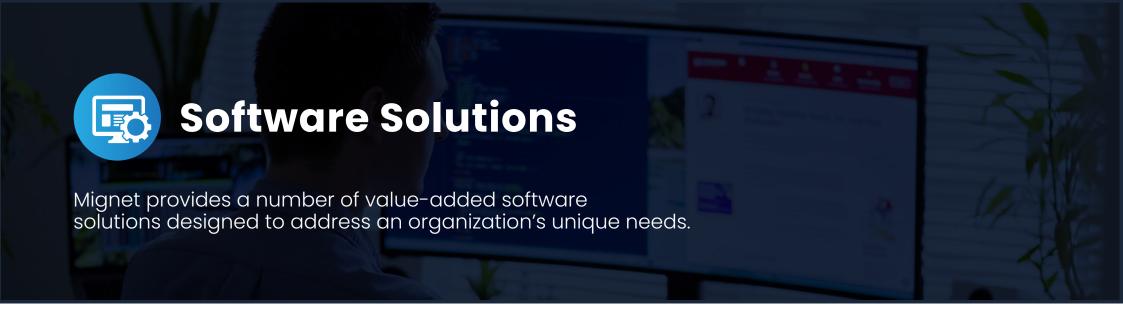
Structured Cabling

Whether you are wiring up a new building, or upgrading an old one, bring in your project on time and on budget.

Racks & Cabinets

Organize and secure IT equipment wherever it is located, from high-density data centers to the tightest of spaces at the edge of your network.

PDU

Monitor, manage, and control power consumption to multiple devices.

Software Solutions

Mignet provides a number of value-added software solutions designed to address an organization's unique needs.

ERP

Run smart and resilient business processes that can pivot on a dime and stay a step ahead of change

CRM

Manage and improve the relationships you have with your customers, prospects, and partners from one unified platform

Backup & Disaster Recovery

Modern Data Protection Built for Modern Challenges

Accounting & Financial Management

Experience effective account management to multiply productivity
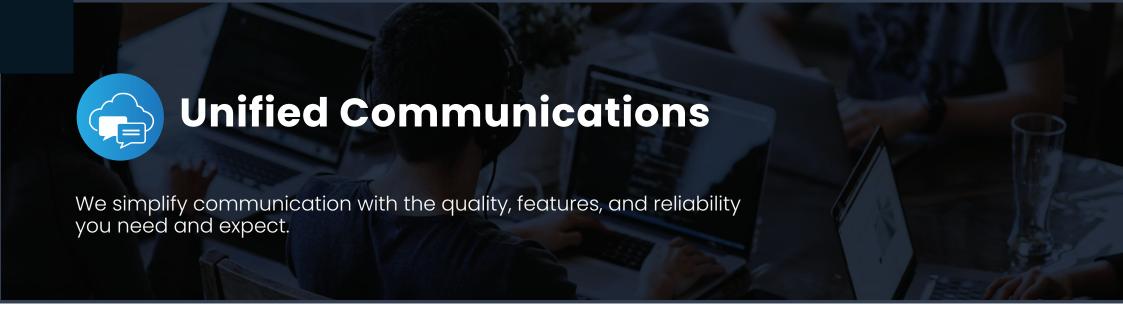
HR Management

Automate HR admin work and payroll processing so team can prioritize what matters.

Office Suite

Achieve more with innovative Office apps, intelligent cloud services, and world-class security.

Microsoft 365   **Google Workspace**

Unified Communications

We simplify communication with the quality, features, and reliability you need and expect.

IP Telephony

At work, at home or wherever your business takes you – the world is your office with an IP Telephony System.

Cloud Contact Center

Interact with customers from virtually anywhere.

Video Conference Solutions

Stay connected and organized. Accomplish more together across work, school, and life.

AWS Cloud Service

Whether you're looking for compute power, database storage, content delivery, or other functionality, AWS has the services to help you build sophisticated applications with increased flexibility, scalability and reliability

AWS Cost Management

Compute

Containers

Database

Management & Governance

Microservices

Networking & Content Delivery

Serverless

Security, Identity & Compliance

Storage

Web Development

We creates the best in class, professional web development that is easy to navigate, properly structured, and well-designed.

Custom designed website

We custom design each and every page of the website based on customers requirement and take approvals at every stage.

SEO-Friendly

SEO is essential to ensure visibility for your site on the web. We develop websites by strictly abiding to the SEO parameters set by Google.

Lightning Fast

We use the best technologies and designing methodologies to ensure that your website loads instantly on all browsers.

100% Mobile Friendly

With 80% of Internet users surfing websites through their smart phones, it has become vital to ensure that your website is smart phone friendly.

Easy-Navigation

No one has time to search for what they are looking for, so we ensure that everything important on your website is just a click away.

Dedicated Support Team

Our Job does not end at developing & hosting a website for your business. We have a dedicated team to help you manage your website.

Our Partners

Microsoft aws CITRIX dhua TECHNOLOGY kaspersky DELL FORTINET

Barracuda D-Link TREND MICRO Bitdefender McAfee hp SONICWALL

Lenovo HUAWEI FORCEPOINT Ruckus SAMSUNG zendesk Dropbox

MobileIron Adobe veeam VERITAS SOPHOS ziwo hexnode

Our Customers

Berkeley Group FBI 5 capitals MOJAY LIFESTYLE LIMOUSINE Huspy urban Zimmer Medical

alfan advatec TECHNOLOGIES DRUCE BB BAINBRIDGE NAVIGATION Steaming Globally, Yours Glocally BARQ MOBILITY 2.0 RIZEK MADISON PEARL

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